



Welcome to the Cellar Club

Cellar Club Shipments

Cellar Club shipments go out 4 times per year: February, April, October and December. Club members can order wine at any time from the website or by just email us or calling us (contact information is on page 2). Your club discount will be applied to any wine purchases you make.

The Cellar Club Levels and Discounts

| Club Name | Description | Discount Level | Discount on 12 Bottles (1 case) or More |
|--------------------------|---|----------------|---|
| Duo Club | 2 bottles/shipment; mixed red and white wines | 15% | 20% |
| Duo Club – Reds Only | 2 bottles/shipment; red wines only | 15% | 20% |
| Duo Club – Whites Only | 2 bottles/shipment; white wines only | 15% | 20% |
| Trio Club | 2 bottles/shipment; mixed red and white wines | 15% | 20% |
| Trio Club – Reds Only | 2 bottles/shipment; red wines only | 15% | 20% |
| Trio Club Whites Only | 2 bottles/shipment; white wines only | 15% | 20% |
| Quartet Club | 4 bottles/shipment; mixed red and white wines | 20% | 25% |
| Quartet Club – Reds Only | 4 bottles/shipment; red wines only | 20% | 25% |

Note: As of January 1, 2019 we have discontinued new Cellar Club signups for the Duo and Quarter Clubs. All existing club members who joined us before January 1, 2019 may remain in these clubs as long as they would like.

The Cellar Club Levels and Discounts - continued

| Club Name | Description | Discount Level | Discount on 12 Bottles (1 case) or More |
|---------------------------|--|-----------------------|--|
| Sextet Club | 6 bottles/shipment; mixed red and white wines | 20% | 25% |
| Sextet Club – Reds Only | 6 bottles/shipment; red wines only | 20% | 25% |
| Symphony Club | 12 bottles/shipment; mixed red and white wines | 30% | 30% |
| Symphony Club – Reds Only | 12 bottles/shipment; red wines only | 30% | 30% |

Shipments

If you are picking up in our Murphys tasting room or in Foster City, you can skip this section!

Shipments of any alcoholic products require an adult signature on delivery. Common carriers (UPS, FedEx, GSO) will not leave packages containing alcohol without a signature. We strongly recommend shipping to a business address if possible to avoid having your shipment returned and having to incur the costs of re-shipping.

How to Manage Your Cellar Club Account

When you sign up for the Cellar Club we create an account for you that you can access online. Your username is the email address that you signed up with and your initial password is your last name (lower case) followed by your 5 digit billing zip code. By signing into your account you can order wine online, change your password, update your address information and update or change your credit card information. Of course, you can contact us to help or take care of any of these actions.

To access your account:

1. Go to the www.jazzcellars.com
2. Click on login (at the top of the home page)
3. Enter your username and password in the login box that appears

4. You will return to the home page and you will see “Hello First Name” at the top of the screen
5. If you’d like to make changes to your account click on “Hello First Name” and that will take you to your account profile
6. If you’d like to order wine, click on the Wine link.

How to Contact Us

By email: info@jazzcellars.com

By phone: Bob – (650) 269-8780 Joe – (650) 868-8409

The “Fine Print” – Terms and Conditions

Shipments

Existing “Duo” Club members receive 2 bottles per shipment (2 different wines); “Trio” Club members receive 3 bottles per shipment; Existing “Quartet” Club members receive 4 bottles per shipment (2 bottles each of 2 different wines). “Sextet” Club members receive 6 bottles per shipment and “Symphony Club” members receive 12 bottles of wine. You can choose to receive only red wines or a selection of mixed red and white wines. The “Trio Club” also offers an option for white wines only. There will be 4 shipments each year (February, April, October and December).

Overnight shipping in California for Duo and Quartet clubs is \$18; \$23 for Sextet club shipments and \$30 for Symphony club shipments. Pickup of Cellar Club orders in Murphys or Foster City is at no charge.

Discounts

Duo Club and Trio Club members receive 15% discount on all wines purchased (20% on quantities of 12 or more bottles). Quartet Club members and Sextet Club members receive 20% discount on all wines purchased (25% on quantities of 12 or more bottles). Symphony Club members receive 30% discounts on all wines purchased regardless of quantity.

Term & Conditions of Cellar Club Membership

Cellar Club members (“Members”) must be 21 years of age or older. Membership in The Cellar Club begins at the time the membership application is completed. There is no charge to join the Cellar Club. New Members agree to take a minimum of the next three regular Cellar Club shipments that occur after signing up. Cellar Club cancellations must be received at least 2 weeks prior to scheduled Cellar Club shipments.

By signing up, Members give Jazz Cellars Winery permission to bill their credit card for each club shipment and for any additional purchases made (including taxes and applicable shipping

charges). Members agree to notify Jazz Cellars in writing (email acceptable) of any change of address or change in billing information. Optionally, Members may access their account online to enter these changes.

There is no charge to pickup club shipments in our Murphys, CA tasting room or in Foster City, CA. We ask that you pick up your order within 3 months of the club shipment. If your order is not picked up within 3 months, we reserve the right to return your wines to inventory and, depending on availability, cannot guarantee that we can fulfill your order after the 3 month period without substituting other selections.

Since a signature is required to receive orders that are shipped we recommend shipping to a business address, if possible. Returned shipments are subject to a re-stocking charge of \$25. Jazz Cellars will not be responsible for any shipping charges due to misdirected or re-shipped wines.

Jazz Cellars may revise these terms at any time without prior notice.