



## Welcome to the Cellar Club

Welcome and thank you for being one of our valued Cellar Club members. Here's some more information about our various club levels and your membership. Please don't hesitate to contact us with any questions, requests, or suggestions.

### Cellar Club Shipments

Cellar Club shipments go out 4 times per year: February, April, October and December. Club members can order wine at any time from the website or by just email us or calling us (contact information is on page 2). Your club discount will be applied to any wine purchases you make.

### The Cellar Club Levels and Discounts

Club Name	Description	Discount Level	Discount on 12 Bottles (1 case) or More
Duo Club	2 bottles/shipment; mixed red and white wines	15%	20%
Duo Club – Reds Only	2 bottles/shipment; red wines only	15%	20%
Duo Club – Whites Only	2 bottles/shipment; white wines only	15%	20%
Quartet Club	4 bottles/shipment; mixed red and white wines	20%	25%
Quartet Club – Reds Only	4 bottles/shipment; red wines only	20%	25%
Sextet Club	6 bottles/shipment; mixed red and white wines	20%	25%
Sextet Club – Reds Only	6 bottles/shipment; red wines only	20%	25%

## **Shipments**

Shipments of any alcoholic products require an adult signature on delivery. Common carriers (UPS, FedEx, GSO) will not leave packages containing alcohol without a signature. We strongly recommend shipping to a business address if possible to avoid having your shipment returned and having to incur the costs of re-shipping.

## **How to Manage Your Cellar Club Account**

When you sign up for the Cellar Club we create an account for you that you can access online. Your username is the email address that you signed up with and your initial password is your last name (lower case) followed by your 5 digit billing zip code. By signing into your account you can order wine online, change your password, update your address information and update or change your credit card information. Of course, you can contact us to help or take care of any of these actions.

### **To access your account:**

1. Go to the [www.jazzcellars.com](http://www.jazzcellars.com)
2. Click on login (at the top of the home page)
3. Enter your username and password in the login box that appears
4. You will return to the home page and you will see "Hello First Name" at the top of the screen
5. If you'd like to make changes to your account click on "Hello First Name" and that will take you to your account profile
6. If you'd like to order wine, click on the Wine link.

## **How to Contact Us**

By email: [info@jazzcellars.com](mailto:info@jazzcellars.com)

By phone: Bob – (650) 269-8780      Joe – (650) 868-8409

## **The “Fine Print” – Terms and Conditions**

### **Shipments**

“Duo” Club members receive 2 bottles per shipment (2 different wines); “Quartet” Club members receive 4 bottles per shipment (2 bottles each of 2 different wines). “Sextet” Club members receive 6 bottles per shipment. You can choose to receive only red wines or a selection of mixed red and white wines. The Duo Club also offers an option for white wines only. There will be 4 shipments each year (February, April, October and December).

### **Discounts**

Duo Club members receive 15% discount on all wines purchased (20% on quantities of 12 or more bottles). Quartet Club members and Sextet Club members receive 20% discount on all wines purchased (25% on quantities of 12 or more bottles). Overnight shipping in California for Duo and Quartet clubs is \$18 and \$23 for Sextet club shipments. Pickup of club orders in Murphys or Foster City is at no charge.

### **Term & Conditions of Cellar Club Membership**

Cellar Club members (“Members”) must be 21 years of age or older. Membership in The Cellar Club begins at the time the membership application is completed. There is no charge to join the Cellar Club. New Members agree to take a minimum of the next two regular Cellar Club shipments that occur after signing up. Cellar Club cancellations must be received at least 2 weeks prior to scheduled Cellar Club shipments.

By signing up, Members give Jazz Cellars Winery permission to bill their credit card for each club shipment and for any additional purchases made (including taxes and applicable shipping charges). Members agree to notify Jazz Cellars in writing (email acceptable) of any change of address or change in billing information. Optionally, Members may access their account online to enter these changes.

There is no charge to pickup club shipments in our Murphys, CA tasting room or in Foster City, CA. We ask that you pick up your order within 3 months of the club shipment. If your order is not picked up within 3 months, we reserve the right to return your wines to inventory and, depending on availability, cannot guarantee that we can fulfill your order after the 3 month period without substituting other selections.

Since a signature is required to receive orders that are shipped we recommend shipping to a business address, if possible. Returned shipments are subject to a re-stocking charge of \$25. Jazz Cellars will not be responsible for any shipping charges due to misdirected or re-shipped wines.

Jazz Cellars may revise these terms at any time without prior notice.